Upstream, Midstream & Downstream Workplace Well-Being: Strategies for Building a Comprehensive Approach

Sally Spencer-Thomas, PsyD, United Suicide Survivors International



"Be vocal, be visible, be visionary. There is no shame in stepping forward, but there is great risk in holding back and just hoping for the best."

~Higher Education Center





Juan Vigil, Firefighter Denver Fire Department



Jon Kinning, COO & EVP RK Construction



Partners













Carson Spencer 1969-2004



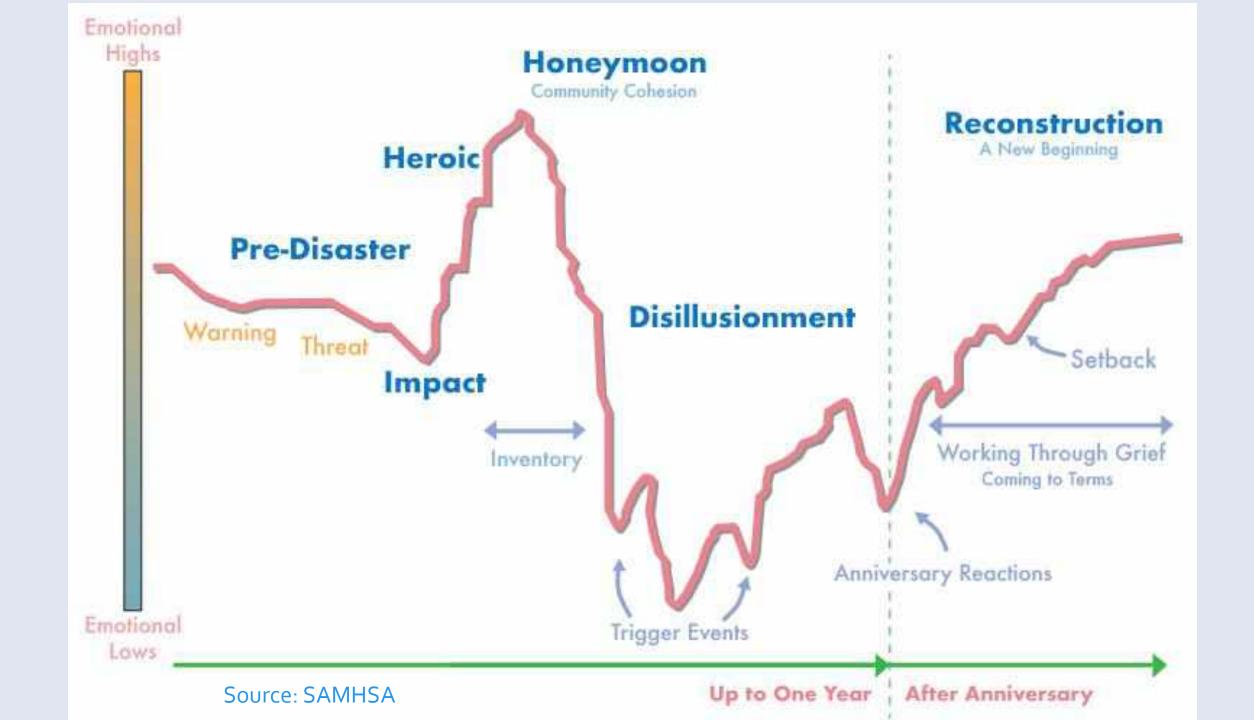
Session Objectives

At the end of this presentation, participants will be able to:

- 1. Identify some of the **8 key guiding principles** of a comprehensive workplace well-being approach.
- 2. Articulate how the 9 practices from the National Strategy for Workplace Suicide Prevention are connected to well-being and why it's important not to shy away from the difficult aspects of holistic worker health.
- 3. Describe why a **change management process** can help make the impact of well-being approaches "sticky".

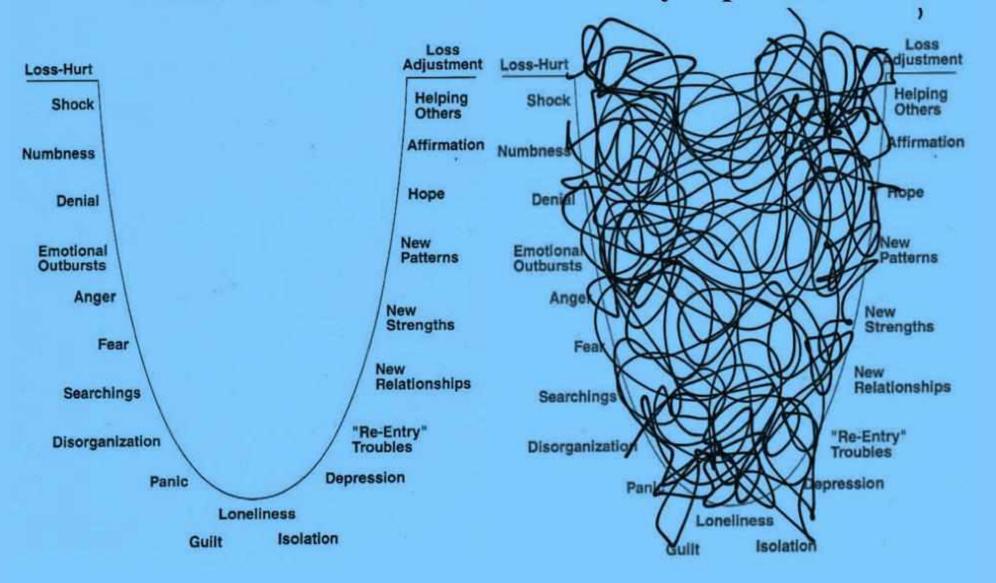




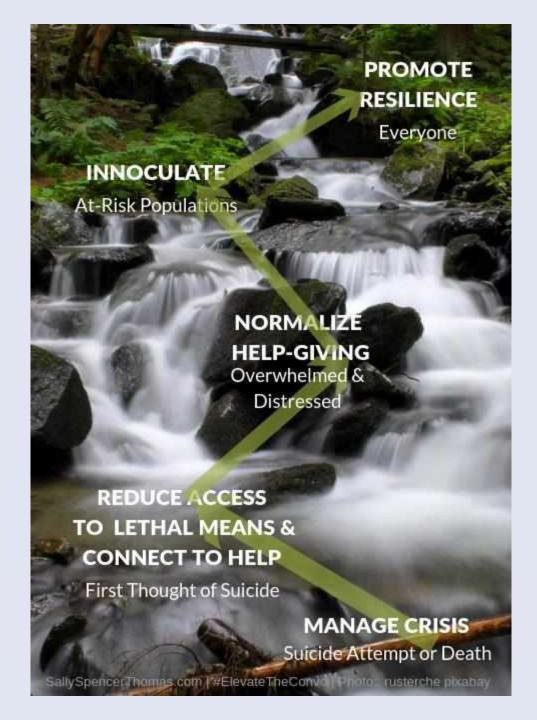


STAGES OF GRIEF

My experience



Stream Parable







General Population 14 per 100,000

8 Guiding Principles



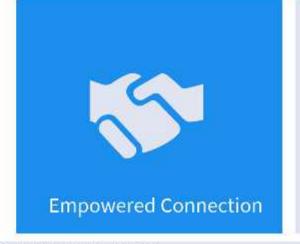
















Leadership

Cultivating a Caring Culture Focused on Community Well-Being



Job Strain Reduction

Assess and Address Job Strain and Toxic Work Contributors



Communication

Increase Awareness of Understanding Suicide and Reduce Fear of Suicidal People





Self-Care Orientation

Self-Screening and Stress/Crisis Inoculation Planning



Training

Build a Stratified Suicide Prevention Response Program Specialized Training by Role



Peer Support & Well-Being Ambassadors

Informal and Formal Initiatives



Mental Health & Crisis Resources

Evaluate and Promote



Mitigating Risk

Reduce Access to Lethal Means and Address Legal Issues



Crisis Response

Accommodation, Reintegration and Postvention



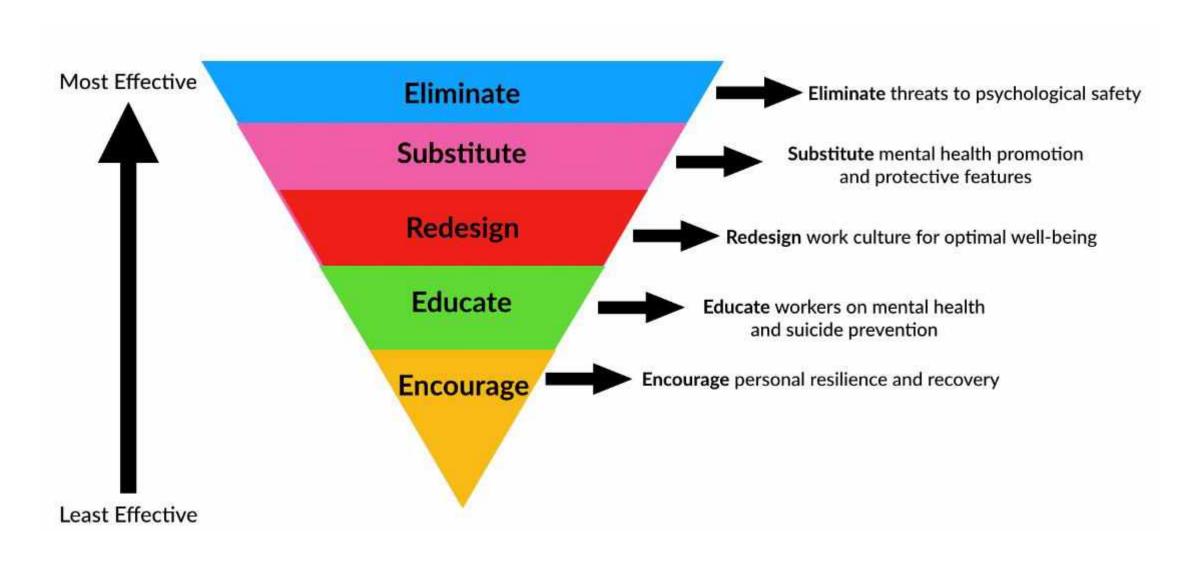
Upstream Solutions

Goals:

- ✓ Build Protective
 - **Factors**
- ✓ Prevent Problems

- Leadership: Culture Cultivation
- Assess and Address Job
 Strain and Toxic Work
 Contributors
- Communication





Adapted from NIOSH "Hierarchy of Controls"

Job Strain + Suicide

- Job insecurity and lack of autonomy
- Lack of variety
- Work-family conflict
- Family-work conflict
- Heightened job dissatisfaction and feeling "trapped"
- Work that is not meaningful or rewarding





Midstream Solutions

Goals:

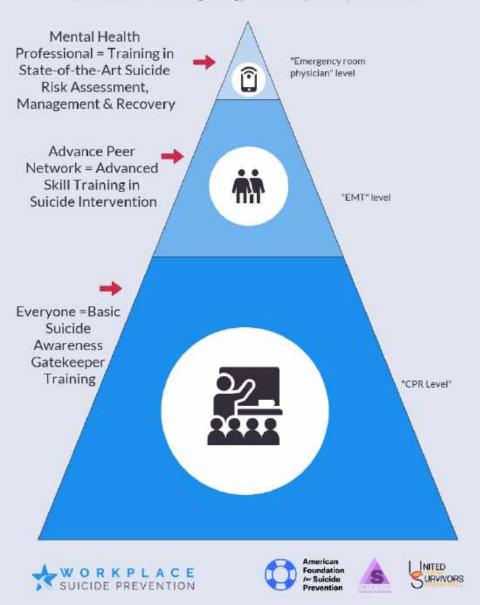
- ✓ Early Identification
- √ Link to care

- Self-Care Orientation
- Stratified Training Program
- Peer Support/Well-Being Ambassadors



Stratified Suicide Prevention Training Program for the Workplace

Mapping a tiered workplace suicide prevention training strategy to the more familiar medical crisis tiered training strategy, would metaphorically look like this...





Downstream Solutions

Goals:

- ✓ Manage crises
- √ Restore functioning

- Mental Health & Crisis Resources
- Mitigating Risk
- Crisis Response

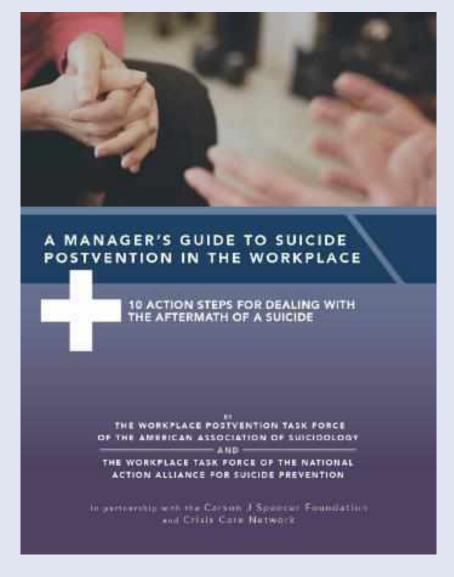


Kick the Tires QUESTIONS TO ASK MENTAL HEALTH PROVIDERS

- What is your approach in working with clients?
- How do you feel about working with someone who has experienced suicidal thoughts, feelings or behaviors?
- What training have you had in suicide risk assessment, management and recovery?
- What would you do if someone you were treating became suicidal?



Photo Credit: FireAngel | Pixabay

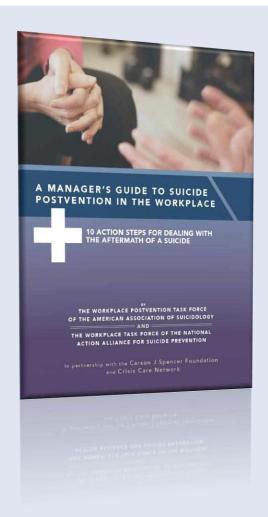




Manager's Guide to Workplace Suicide Postvention: Overview

- Gives leadership 10 action steps:
 - Immediate trauma response
 - short-term recovery
 - long-term strategies for helping employees cope down the line
- Succinct checklists, communication templates and flow charts
- Goal is to help to reduce the impact of the suicide event by offering a blueprint for action
 - Minimize exposure effect
 - Honor life lost/space for grieving
 - Help workplace return to functioning





Where to Start?

STEP 1: Leadership Commitment & Champions of Wellness Stakeholders

STEP 2: "Seek first to understand"

Focus groups, surveys, interviews, indices, environmental scan

STEP 3: Build a Strategy (upstream, midstream, downstream) & "bake it in"

STEP 4: Evaluate and adjust over the long term



Be part of the solution.

Make suicide prevention a health and safety priority.

PLEDGETODAY

WorkplaceSuicidePrevention.com



Success to Date & Future Directions

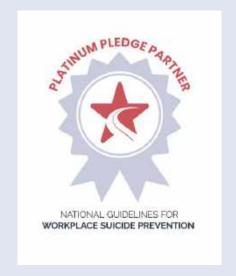
- Since launch October 10, 2019 750+ Pledge Partners
- Media mentions in Forbes, Washington Post, Harvard Business Review, and more.
- On-Boarding Partners
 - 1. Pledge
 - 2. Register
 - 3. Earn badges to become "Suicide Informed"













Q&A

www.workplacesuicideprevention.com



30-Day Commitment







Resources

Education & Training

- Counseling on Access to Lethal Means (CALM)
- Dialectical Behavioral Therapy (DBT)
- Collaborative Assessment & Management of Suicidology (CAMS)
- Suicide Safety Planning
- Recognizing and Responding to Suicide Risk
- Assessing and Managing Suicide Risk
- QPR
- safeTALK
- Working Minds

Screening

- Interactive Screening Program (ISP)
- Columbia-Suicide Severity Rating Scale (C-SSRS)

Postvention

 Manager's Guide to Suicide Postvention in the Workplace

